



REGIONAL DISTRICT OF CENTRAL KOOTENAY

Boil Water Notice

June 7, 2017

BOIL WATER NOTICE ISSUED FOR THE RIONDEL WATER SYSTEM EXTREME WATER CONSERVATION MEASURES IN EFFECT

The Regional District of Central Kootenay (RDCK) has issued a **BOIL WATER NOTICE** for users on the **RIONDEL Water System** due to the unexpected failure of the treatment plant pre-filter. Operators are currently trying to rectify the situation but as a result, the reservoir level is very low resulting in inadequate disinfection. Residents are advised that the water supply is reduced drastically and therefore strict water conservation measures are in place. Water use is permitted for **essential domestic purposes only** and irrigation of yards and gardens is not permitted at this time (Stage 4 Water Conservation Measures).

We are asking that all water users comply with the following at a minimum:

- **Refrain from watering of lawns including new lawns**
- **Refrain from washing down of driveways, sidewalks, windows, etc.**
- **Refrain from watering of gardens, trees and shrubs, except by drip irrigation, a watering can, or hand held hose avoiding over-spray**
- **Voluntary conservation of dwelling water consuming appliances and large commercial water use**

The RDCK and Interior Health recommend that all customers drink boiled water or a safe alternative until further notice. Water intended for drinking, washing fruits and vegetables, making beverages or ice, or brushing teeth should be boiled for one minute. Boiled water should then be refrigerated in a clean, covered container. Customers could also choose to use bottled or distilled water, or water that has been filtered through a well-maintained treatment device.

Owners of all public facilities must post a **BOIL WATER NOTICE** at all sinks or drinking water fountains accessible to the public (alternatively, public fountains and taps may be turned off). In addition, owners of all public facilities must provide a safe alternative to tap water (e.g. bottled water). As opportunities arise, they must also advise their clientele verbally of the **BOIL WATER NOTICE**.

We apologize for any inconvenience this might cause, and appreciate your cooperation and patience during this time. **For more information and frequently asked questions about water quality contact the RDCK at 1-800-268-7325 ext. 8171, or visit our website at www.rdck.ca/water.**